

## RA AND TRUST MEET WHEELIE CHIEFS

At the beginning of April, in fulfilment of his promise on his appointment the previous year to consult with residents of the Borough, Barnet's Chief Executive Max Caller, with the Chairman of the Public Works Committee, Vic Usher, agreed to meet a deputation from the RA and the HGS Trust to discuss operational problems in the Suburb during the first four months since the introduction of the wheeled bin refuse collection system in December 1989. It should be said at the outset that the mood of the discussions was totally different from the acrimonious public meeting in November 1988. The deputation comprised two of the then Suburb councillors, Veronica Soskin and Malcolm Davies, Trust Manager Chris Kellerman, RA Chairman Eileen Whelan and RA Council member Patrick Gaskell-Taylor. With Max Caller and Vic Usher, the Borough fielded a team of managers from the refuse collection service, Tom Monaghan, John Lea, George Porter and Bernard King, whom residents may have met at his lecture on recycling during Environment week.

The council officers accepted that there had been teething problems with the new service but had nonetheless endeavoured to continue to provide an effective service. Problems of non-collection, collection points, complaints not being dealt with, lack of assistance were all being addressed. Bank holiday collections would generally be one day in arrears and the Chief Executive referred to his public apology in the press after the Council's communications broke down over the Christmas arrangements. The refuse collection service is to be thoroughly reviewed in September this year, prior to drawing up the specification for the compulsory competition required by the government.

It was stressed to the deputation that the list of residents requiring assistance was never closed and was reviewed weekly. Although no action had yet been taken in streets where residents leave bins on pavements, the Council intended to leaflet areas where this is a significant issue. If the bin team has problems of access in narrow Suburb roads, they have instructions to come back and

try later. Missed bins should be reported to the Council Complaints Unit (446 5219 or 5237) or the Summers Lane Depot (361 0013); the Council has the equivalent of 1.5 lorries dealing with missed bins. Certain Closes were to have their collections rescheduled to avoid congestion.

The Council gave some interesting statistics illustrating the special nature of the Suburb, a factor always emphasised by residents' representatives in their discussions with the Council. Assistance is provided to 9% of households, compared with 4% in the Borough as a whole. Green bins have been provided to 10% of Suburb properties, compared with 2% Borough-wide; however the Trust and RA consider this figure disappointingly low.

Other refuse-related issues were touched on. At present there are ten bottle bank sites in the Borough, but it is hoped to increase these after discussion with the contractor, when the scheme is running smoothly; the RA requested a site at the Market Place. Although the bottom has dropped out of the waste paper market, the Council is still hoping to institute a scheme for paper banks later this summer with a firm that is a direct subsidiary of a paper manufacturer; this avoids the



The ubiquitous wheelie bin! Sheila MacMichael snapped these in Aquaba.

need for a middleman and so does not leave the Council exposed to the vagaries of the market.

The meeting was a useful bridge building exercise between the Trust/RA and our local authority after the antipathy that had developed prior to the introduction of wheeled bins. It reflected the atmosphere of consultation which ought always to be the aim of the relationship between residents as customers and service-payers, and the Council as service-providers. **PRGT**

## THE "RED ROUTE" THREAT

Representatives of the RA, including Eileen Whelan (Chairman) and David Rapson (Chairman, Roads and Traffic Committee) met Mr Robert Atkins, Minister for Roads and Traffic, on 10th May. The meeting was arranged through our MP, Mr John Marshall, who was also present.

Miss Whelan emphasised the recognised status of the Suburb as an outstanding Conservation Area and pointed out previous objections to all schemes to cut it in two, ever since the building of the Barnet By-Pass in 1928, which effectively divided it. She said that we were seeking classification of the implications of traffic schemes now proposed just outside the eastern Suburb boundary.

The Department of Transport is currently proposing a "Red Route" pilot scheme, which is essentially an updated urban clearway, one end of which would be at Aylmer Road, N2, the Wellington junction. The Minister gave an assurance that a bus lane would be provided and heavy penalties for parking obstructions would be imposed.

We expressed our concern that such a route would increase the volume of traffic through Market Place and would not clear the "rat runs", but the

Minister seemed unwilling to consider any means of traffic restraint although we stressed that heavy parking fines and the enforcement of existing regulations can act as a deterrent. While Mr Atkins was anxious that deliveries to local shops should not be adversely affected, Mr Marshall thought that drivers and shopkeepers would be able to adjust delivery times adequately.

No clear answer was received about starting or finishing dates for the pilot scheme or about monitoring feeder roads. The Minister appeared to have undue confidence that catalytic converters on vehicles, travelling at fairly low speeds, would greatly reduce polluting emissions.

We invited the Minister to discuss our problems also with the Department of the Environment, who should be equally concerned, and hope that we left them with much to think about. **DJR**

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## NEVILLE CROFT

Neville Croft died after a short illness on April 4th. His funeral where there was standing room only gave the lie to the sad obsession that Neville harboured that people shunned him.

Neville's wife Liz had been a hospital patient for eighteen months and it was as the result of his constant visiting that he became acutely aware of the loneliness of many long stay elderly patients for whom he always found time for a chat. His love and concern for them were the spur that motivated him to take a leading part in the setting up of the inaugural meeting of the Friends of the Elderly. He was also an enthusiastic supporter of the N. London Hospice and an active

member of the RA.

His concern for his fellow beings is illustrated by seven charities benefiting from his will.

Neville's early life was a theatrical one, he had several years in rep. and had two plays produced in the West End. He gained much pleasure from his poetry writing. His artistic talent served him well when he acquired the ownership of Prestat the prestigious chocolaters which acquired the Royal Warrant.

Those who knew him well will know what a generous man he was and will miss his companionship and great sense of humour. **PRL**

## RUTH IRWIN

Ruth Irwin, a very special person died from a heart attack on Saturday 2nd June.

Ruth had time for everyone. She was an efficient and friendly warden. A reliable and sympathetic helper on the Red Cross Trolley shop for the elderly at the Royal Free and an enthusiastic worker for the NSPCC and the FHA She loved

her tennis and was a keen gardener. She was also Secretary of the Divorced & Separated Club.

Her family was the most important part of her life and I am sure that with her great friend Eddie and all those who knew her, will share many happy memories of the fun and concern that was Ruth. **JL**

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## FLOWER SHOW

At their flower show on September 22nd, Hampstead Garden Suburb Horticultural Society will be having another 'Apple' event, which they hope will raise money to help safeguard the world-famous National Fruit Collection, for which the government no longer provides funding. The Brogdale Horticultural Trust

has been formed and they need £100,000 or more to save the famous and unique old varieties of apples and other fruit. So in September - bring and buy an apple pie - and any other apple produce, at the Autumn Flower Show. More details round the Suburb nearer the time, or from Marjorie Harris (455-6507).

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