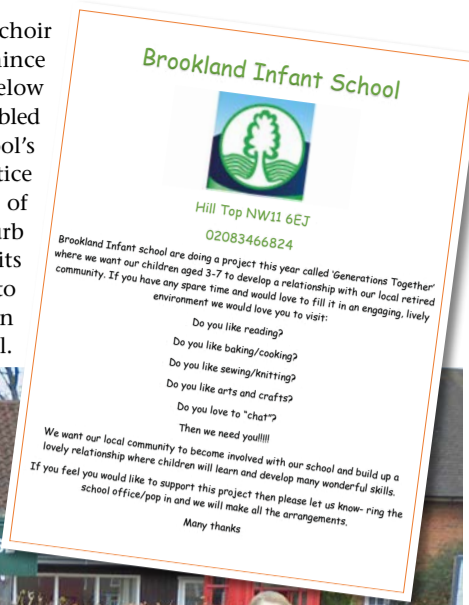


Generations Together at Brookland

Suburb News as a community newspaper is always pleased to be able to help our local schools to publicise any of their activities, and was interested to hear about an initiative by Brookland Infant school to involve our elderly residents with some of the activities of their children aged between three and seven years old.

The school visited Fellowship House before Christmas for a performance by the choir and to share some mince pies, and the photo below shows the choir assembled outside. The school's accompanying notice outlines the details of the scheme and Suburb News hopes some of its readers will respond to the appeal and get in touch with the school.



A bin statement from Barnet

Councillors have asked for the following points to be circulated to residents:

- The senior leadership team of the London Borough of Barnet (LBB) – the Leader, the Chief Executive and colleagues – are completely focused on the bin reorganisation. Its shortcomings are very visible to them. The Leader has apologised for the disruption.
- All complaints are being fed back into the service so that staff can see where things are going wrong. This has helped them make some important changes. LBB believes that a corner has now been turned, so please bear with them over the coming weeks as crews work to put it right.
- The disruption has come out of a root-and-branch reorganisation of bin collection routes. This was always going to be a huge job because LBB collects about 350,000 bins every week. It was also unavoidable because the routes hadn't been changed in more than a decade. About 15,000 more homes have been built in

Barnet since then and the routes no longer made much sense.

- This process was always going to cause some problems but the scale of the disruption is clearly unacceptable and LBB is sorry that Suburb residents have been caught up in it.
 - The extent of the operational challenges has clearly caught the team by surprise. All the same, across the Borough, there has been a steady improvement week on week since the start of November and LBB expects this to continue.
 - Barnet's collection service is run entirely in-house and everyone involved is employed directly by LBB.
 - Issues with the bin service should be reported on the LBB's website: <https://account.barnet.gov.uk/publicaccesslive/selfservice/citizenportal/login.htm>
 - If this does not resolve the issue, then you should contact your Councillors on the emails shown below.
- Garden Suburb ward:**
cldr.j.marshall@barnet.gov.uk;

cldr.r.grover@barnet.gov.uk;
cldr.g.rozenberg@barnet.gov.uk.
East Finchley ward:
cldr.c.farrier@barnet.gov.uk;
cldr.a.mittra@barnet.gov.uk;
cldr.a.moore@barnet.gov.uk.



Assisted bin collections

An assisted bin collection means that the council crews will collect the bins from an agreed collection point, empty the bins and return them to the collection point.

Barnet Council's assisted collection service is available to residents with a disability or with mobility problems and where no one else in the household is able to take the containers to the normal collection point.

An Assisted Collection request will be considered where:

- There is nobody else at your property who could put the containers out for collection, and
- You can provide evidence of your need, such as receipt of Personal Independence Payment, receipt of Disability Living Allowance, or letter from your GP.

Requests for an assisted collection can be made online at www.barnet.gov.uk or by

contacting the Street Based Services on 020 8359 4600.

Once a request has been made Barnet will then visit you to discuss your needs, assess your ability to meet the criteria and, if appropriate, agree a collection point for all the containers. This visit will take place within ten working days of the service request.

As a general rule, the containers must be easily accessible for the crews and visible from the collection road. Gates must be left unlocked where necessary and the crew should be easily able to manoeuvre the bins from the property. The decision of where to place the containers will be based on ease of collection and not based on street scene aesthetics. You must ensure there are no overhanging branches or shrubs as crews may be collecting in the

dark. Dogs or other potentially dangerous animals must not be roaming free on the property on collection day. Wherever possible the bins will be stored at the front of the property to enable easy collection, or at the rear if the collection road is situated at the rear of the property. All containers must be kept in the same location.

Please be aware, that the bins are emptied until 5pm, and remember that while black and blue bins are collected weekly, green bins are only collected fortnightly.

If your bin hasn't been emptied by 5pm please report this the following day as a 'Missed Bin' by visiting www.barnet.gov.uk/recycling and clicking 'Report a missed bin collection' or by ringing 020 8359 4600.

MARIE-CHRISTINE O'CALLAGHAN

Henrietta Barnett expansion update



Our Summer issue last year (SN135, p3) reported on Henrietta Barnett School's application for funds from the government's selective schools expansion fund. There were applications for more

money than was available and the school failed in its bid this time round.

There is another opportunity to apply for funds this year and we believe the school will be

doing so again. The Residents Association and Suburb News will keep residents informed of any developments.

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Tasou Associates is an award winning chartered practice specialising in high-end residential projects. We have significant experience working in conservation areas and with listed buildings.

For our latest completed project we worked closely and successfully with the Hampstead Garden Suburb Trust.

Contact us for a free no obligation meeting on 0207 713 7070 or email tasou@tasou.co.uk.

Further examples of our work can be found on our website www.tasou.co.uk

Photography by Amy Barclay.